

Name (Optional): _____

Date of Your Event: _____

We, at Cathy's Corner Café, are always looking to exceed your expectations and appreciate the time you will take to complete this survey. Please answer the following questions that apply. Thank you.

On a scale from 0 to 9 how would you rate the following when 0 means you absolutely disagree and 9 means you extremely agree. Please mark N/A next to the question that has no applicable meaning to you.

Food Drop Off Event

1. Did your food arrive on time? _____
2. Was your hot food hot? _____
3. Was your cold food cold? _____
4. Was the delivery person helpful and courteous? _____

Off Premise/On Premise Catered Events

1. The staff was courteous and attentive to your needs _____
2. The food presentation appealing? _____
3. The hot food hot? _____
4. The cold food cold? _____
5. The presentation and set-up of the room completed by the time your guests arrived? _____
6. The clean up service satisfactory? _____

General Questions

1. I found Cathy's Corner Café's web site to be a good resource during the initial planning of my event. _____
2. While planning my event I found the staff at Cathy's Corner Café responsive and reliable. _____

3. While planning my event I found Cathy's Corner Café creative. _____
4. I found the menus from Cathy's Corner Cafés had the variety/selections I was looking for. _____
5. I found planning my event a positive experience. _____
6. My event was everything I expected it to be. _____
7. I will recommend Cathy's Corner Café. _____

Please provide short responses to the following questions:
(If the following questions are not applicable place N/A in the space provided.)

What could we have changed to make your event experience more meaningful? _____

In a few words please tell us about your favorite part of the event?

What would you have had wanted to know about Cathy's Corner Cafe before coming to us and why? _____

What was your biggest surprise during your event using Cathy's Corner Café? _____

Please return this by mailing it to:

Cathy's Corner Café
731 James St.
Syracuse, NY 13203